

## Victoria House Resident Rights and Responsibilities

Each resident of Victoria House has the RIGHT:

- ✧ to full and effective use of his or her personal, civil, legal and consumer rights; to quality care appropriate to his or her needs; to full information about his or her own state of health;
- ✧ to be treated with dignity and respect, and to live without exploitation, abuse or neglect;
- ✧ to live without discrimination or victimization, and without being obligated to feel grateful to those providing his or her care and accommodation; to personal privacy;
- ✧ to live in a safe, secure and homelike environment, and to move freely both within and outside Victoria House without undue restriction;
- ✧ to be treated and accepted as an individual, and to have his or her individual preferences taken into account and treated with respect;
- ✧ to continue his or her cultural and religious practices, and to keep the language of his or her choice, without discrimination; to select and maintain social and personal relationship with anyone else without fear, criticism or restriction; to freedom of speech;
- ✧ to maintain his or her personal independence; to be involved in the activities, associations and friendships of his or her choice, both within and outside Victoria House;
- ✧ to have access to services and activities available generally in the community;
- ✧ to be consulted on, and to choose to have input into, decisions about the living arrangements of Victoria House; to have access to information about his or her rights, care, accommodation and any other information that relates to the residents personally; to complain and to take action to resolve disputes; to have access to advocates and other avenues of redress; and to be free from reprisal, or a well-founded fear of reprisal, in any form for taking action to enforce his or her rights.

Each resident of a Victoria House has the RESPONSIBILITY:

- ✧ to respect the rights and needs of other people within the residential care service, and to respect the needs of the residential care service community as a whole;
- ✧ to respect the rights of staff and the proprietor to work in an environment free from harassment;
- ✧ to care for his or her own health and well-being, as far as he or she is capable;
- ✧ to inform his or her medical practitioner, as far as he or she is able, about his or her relevant medical history and current state of health; and
- ✧ to adhere to the Victoria House Rules defined by the proprietor.

I have read (or been explained) and understand the Victoria House Resident Rights and Responsibilities.

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Name of Resident

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Signature of Resident

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Date